

The Law of the Republic of Azerbaijan on Postal Service

(with additions and amendments of 1 May 2007, 2 October 2008 and 30 June 2009)

This law determines legal, economic, administrative, organizational principles of the activity in the postal field of the Republic of Azerbaijan, regulates relationship between users and those, who render postal services.

Chapter 1. General Provisions

Article 1. Key definitions.

- 1.0. The key definitions used for the purposes of this law are as follows:
 - 1.0.1. Postal communication – a unified technological system of subjects and transport facilities that provide receipt, sorting and delivery of postal dispatches to an addressee;
 - 1.0.2. Postal services – receipt, sorting, storage and delivery of postal dispatches to an addressee;
 - 1.0.3. Universal postal services – postal services with affordable rates rendered to all levels of the population in the territory of the Republic of Azerbaijan, which is of general public use;
 - 1.0.4. Express mail service – postal service that provides speedy elaboration and delivery of physical postal dispatches;
 - 1.0.5. Courier service – receipt and delivery of a postal dispatch to an addressee by the same courier;
 - 1.0.6. Postal operator – natural or legal person that renders postal services;
 - 1.0.7. National postal operator – postal operator assigned by the relevant executive authority to render universal postal services;
 - 1.0.8. Postal dispatch – postal cards, letters, telegrams, money orders, banderols, small packets, seckograms, special «M» bags, packages;
 - 1.0.9. Simple postal dispatch – postal dispatch which is received from a user for delivery purposes without any registration and requires no signature from the addressee at delivery;
 - 1.0.10. Registered postal dispatch – a postal dispatch that requires issue of a receipt to the user regarding receipt of the item, and signing of the relevant document by the addressee;
 - 1.0.11. Seckogram – postal dispatch that has vivid prints for the blind;

- 1.0.12. Monitoring-transition periods – periods determined by the relevant executive authority from the receipt date of the postal dispatch up to the delivery date to the addressee;
- 1.0.13. Announced rate – the rate which is announced by the sender during receipt of the item and the compensation amount to be paid to him/her or to the person assigned by him/her in the following cases: loss, steal of the postal dispatch (letter, package) or damage to the things inside the package;
- 1.0.14. Place of the international postal exchange – postal object where customs clearance to the international postal items is carried out;
- 1.0.15. International postal exchange point – where international postal exchange is carried out;
- 1.0.16. Service postal dispatch – postal dispatch by the postal operators with the purpose to render service;
- 1.0.17. Postal receipt – The payment document submitted by a postal operator to a holder of a current postal invoice and paid to the person whom the invoice was submitted.
- 1.0.18. *Postal-financial services (hereinafter – financial services) – performance, ensured by the national operator in finance under the present Law;*
- 1.0.19. *Postal account – account opened by the national operator to conduct operations with funds of natural and legal persons;*
- 1.0.20. *Postal deposit – funds that are accepted by the national operator from natural and legal persons in cash or via wire transfer and recorded in their postal accounts provided the deposit is returned upon the first demand (demand) through accrual of contractual interest rates or the deposit is returned upon contractual maturity (term) or under other reimbursement terms and conditions in harmony with the legislation.*

Article 2. Legislation on the postal service.

The legislation on the postal service consists of the Constitution of the Republic of Azerbaijan, the present Law, other normative acts of the Republic of Azerbaijan of legal nature and international pacts seconded by the Republic of Azerbaijan.

Chapter II

Management and regulation of the postal service

Article 3. Management of postal communication

- 3.0. The relevant executive authority that manages postal service in the Republic of Azerbaijan shall:
- 3.0.1. carry out its postal activity under the present law and other normative acts of legal nature;

- 3.0.2. carry out public control in the postal field;
- 3.0.2-1 *control over compliance of the postal service entities engaged in remittance of funds with the requirements of the Law of the Republic of Azerbaijan on Prevention of Legalization of Criminally Obtained Funds or Other Property and the Financing of Terrorism.*
- 3.0.3. develop state programs in the postal field and carry them out under the legislation;
- 3.0.4. establish postal service standards;
- 3.0.5. participate in development and implementation of a unified scientific-technical policy;
- 3.0.6. designate international postal exchange points together with the relevant executive authority;
- 3.0.7. determine types of postal items and their specifics;
- 3.0.8. issue proposal on joining of the Republic of Azerbaijan to international pacts;
- 3.0.9. appoint the national operator and determine its responsibilities.

Article 4. Regulation of the postal field

- 4.1. The postal field is regulated by the relevant executive authority in the following manner:
 - 4.1.1. approval of general regulations on universal postal services, establishment of quality standards and proposals on tariffs for these services;
 - 4.1.2. determination of types of postal service in accordance with the legislation;
 - 4.1.3. preparation of public postal payment symbols, approval of nominal value and edition, their publication, circulation and withdrawal from circulation;
 - 4.1.4. approval of postal indices and standards concerning monitoring-transition periods;
 - 4.1.5. control over the quality of postal services in accordance with the legislation;
 - 4.1.6. protection of rights and interests of users;
 - 4.1.7. organization of international relations of the national operator;
 - 4.1.8. elaboration of regulations on management of postal networks in emergency cases in accordance with the relevant legislation of the Republic of Azerbaijan;
- 4.2. The list of prohibited postal items is determined by the relevant executive authority.

Article 5. Financing sources for activity of the national operator

- 5.0. The activity of the national operator is financed through the following sources:
- 5.0.1. income gained from rendering postal and *financial* services;
 - 5.0.2. income gained from advertisement of postal items and placement of advertisements on postal items;
 - 5.0.3. income gained from contractual services;
 - 5.0.4. bank loans, grants, domestic and foreign investments;
 - 5.0.5. organization and development of the postal service, investments made to the transport, information and social infrastructures, financial aid and technical assistances.

Article 6. Exclusive rights of the national operator

- 6.0. The exclusive rights of the national operator are as follows:
- 6.0.1. depict (paint) the State Emblem of the Republic of Azerbaijan on mail boxes;
 - 6.0.2. prepare public postal payment symbols, approve nominal value and edition, their publication, circulation and withdrawal from circulation;
 - 6.0.3. install postal boxes in the places favorable for collection of simple letters and postal cards from senders;
 - 6.0.4. assign indices to postal objects;
 - 6.0.5. supply with arms during delivery of postal dispatches and cash, for protection purposes in accordance with the legislation;
 - 6.0.6. *provide financial services, including postal payment services under the requirements of the Universal Postal Union under the legislation.*

Chapter III

Postal services

Article 7. Types of postal services

- 7.1. Postal services are divided into special postal services and services of public use.
- 7.2. Universal, express, courier and other postal services are included to the public postal services.
- 7.3. Public communication by courier, postal courier communication and special postal services are included to the special postal services.

Article 8. Principles of activity in the postal field

- 8.0. Activity in the postal field is carried out on the basis of the following principles:
- 8.0.1. independent utilization of public postal services;

- 8.0.2. protection of users' rights;
- 8.0.3. provision of equal participation of legal and natural persons in the field of public postal services;
- 8.0.4. provision of confidentiality in the postal field;
- 8.0.5. prohibition of unfair competition and monopoly.

Article 9. Rendering of postal services

- 9.1. Postal operator implements postal services under the relevant standards.
- 9.2. Postal operator may contract other persons to render postal services.
- 9.3. Delivery of money orders abroad is carried out in accordance with the legislation of the Republic of Azerbaijan.
- 9.4. Tariffs for other postal services, excluding universal services are freely determined by postal operators.

Article 10. Services rendered by the national operator on contractual basis

The national operator may be engaged in distribution of press through subscription and sale, payment of pensions, allowances and other target payments, organization of phone calls, receipt of payments for all kinds of telephone and public utilities on contractual basis.

Article 11. Universal Postal Services

- 11.1. Universal postal services consist of the following:
 - 11.1.1. local and international letters, banderols and small packages (simple and registered) weighting up to 2 kg;
 - 11.1.2. Local and international simple postal packets weighting up to 10 kg;
- 11.2. Tariffs for universal postal services are determined *by the relevant executive power authority*.
- 11.3. The following services are provided by the national operator free of charge:
 - 11.3.1. delivery of local and international sekograms weighting up to 7 kg;
 - 11.3.2. service postal items sent by postal objects.
- 11.4. Free postal services are rendered to the military men in accordance with the relevant legislation of the Republic of Azerbaijan.
- 11.5. The relevant executive authority sets standards for universal postal services, as well as the regulations and sources for compensation of damage due to rendering of these services.

Article 12. State postal payment symbols

- 12.1. State postal payment symbols include postal stamps, postal stamps printed on envelopes and postal cards, picture of a marking machine that is equal to

the state postal payment symbols.

12.2. Persons engaged in falsification of state postal payment symbols shall be kept take responsible under the legislation of the Republic of Azerbaijan.

Article 13. Storage, unwrapping, sale and destruction of undelivered postal dispatches

13.1. Postal dispatches are considered to be undeliverable in the following cases:

13.1.1. when the address on the postal dispatch is not exactly indicated, erased and unreadable;

13.1.2. when the addressee refuses to receive the postal dispatch;

13.2. when it is impossible to specify the address or the addressee refuses to receive the postal item, it should be returned to the sender as an undeliverable postal item. As per the information defined on the postal item, when it is impossible to determine the sender or the sender refuses to receive the postal dispatch, then such dispatches are related to undeliverable ones. In this case the postal operator may open the dispatch after decision of the court.

13.3. Regarding undeliverable postal dispatches the postal operator should appeal to the court not less than once in 3 (three) months, the court should review the appeal within 5 (five) business days.

13.4. Undelivered postal dispatches should be stored by the postal operator for 6 (six) months excluding the cases specified in the legislation.

13.5. If there are products among undelivered postal dispatches which become out of order, they should be sold as provided by the legislation, otherwise those products should be abolished. When the period indicated in Article 13.4 herein expires, funds gained from sale are transferred to the state budget after deduction of charges spent by the postal operator.

13.6. If it is impossible to deliver the postal dispatch to the addressee or sender of goods, the products or funds in the postal item are considered to be un-owned according to the appeal of the postal operator and corresponding decision of the court.

13.7. Materials of correspondence nature discovered in the postal dispatch should be destroyed upon completion of the period indicated in Article 13.4 herein. If other products in the un-owned postal dispatch do not influence personal and commercial confidentiality of the sender and addressee, they should be sold by the postal operator. Cash discovered in the postal dispatch, also funds gained from the sale of the products are transferred to the state budget after deduction of charges spent by the postal operator.

13.8. Rules regarding storage, unwrapping, seal and destruction of postal dispatches are determined by the relevant executive authority.

Chapter III-I *Financial Services of the National Operator*

Article 13-1. Types of activities on financial services

13-1.1. The national operator may provide the following financial services:

13-1.1.1. open and maintain postal accounts;

13-1.1.2. make wire transfers;

13-1.1.3. open corresponding accounts with financial institutions, including the Central Bank of the Republic of Azerbaijan (hereinafter – the Central Bank);

13-1.1.4. attract postal deposits;

13-1.1.5. issue payment facilities, including debit and credit cards, postal cheques;

13-1.1.6. purchase-sale of a foreign currency at the order of and against the funds of customers;

13-1.1.7. delivery of cash and other valuables.

13-1.2. Any activity type under Article 13-1 of the present Law may be solely provided upon issue of a special permit (license) of the Central Bank.

Article 13-2. Licensing of financial services

13-2.1. The National operator may provide the activity on financial services on the basis of and within the scope of the license issued by the Central Bank. The Central Bank shall establish the licensing rules. The application of the national operator for issue of a license shall be reviewed at the latest within 60 calendar days upon submitting of all required documents and a relevant decision shall be taken. The license shall be unlimited and take effect from the date of issue.

13-2.2. Branches and departments of the national operator may solely be engaged in types of activities on financial services, permitted by the Central Bank. Provisions for issue of permits for branches and departments shall be established in the regulations on licensing.

13-2.3. Special permit (license) to deliver financial services, including acceptance of postal deposits may be issued only upon launch of internal information, control and risk management systems of the national operator and its full

compliance with the capital norm and organizational-technical requirements determined by normative acts of the Central Bank.

13-2.4. The national operator shall pay a state duty in the amount set in the legislation to get a license.

Article 13-3. General requirements with respect to financial services of the national operator

13-3.1. If not otherwise specified in the present Law and normative acts of the Central Bank, normative acts of legal nature that regulate banking activities shall be applied to acceptance of postal deposits, maintenance of postal accounts and other financial services provided by the national operator. Postal deposits shall not be subject to the Law of the Republic of Azerbaijan on Deposits Insurance.

13-3.2. The activity of the national operator on financial services shall be regulated through establishment of separate prudential norms and requirements applied to banking activity by the Central Bank under the legislation.

13-3.3. The limit of a credit card issued by the national operator may not exceed the amount of a postal deposit. In order to subdue the activity risk of the national operator on financial services the Central Bank may set maximum amount on a deposit accepted per depositor.

13-3.4. The national operator may place postal deposits it accepts and balances of postal accounts in state securities issued by local and foreign issuers, securities of central banks, as well as in deposits with central banks and other highly ranked banks within the investment strategy determined by the relevant executive authority (the Cabinet of Ministers) jointly with the Central Bank, in other highly rated financial instruments, as well as on credit cards implied in Article 13-3.3 of the present Law.

13-3.5. The National operator shall hang a copy of the license (permit) issued by the Central Bank, as well as the provisions of the types of activities it provides thereof and regulations in the premises it operates in (including in the premises where branches and departments are located) in the area convenient for all.

Article 13-4. State control over financial services

13-4.1. The state control over activities of the national operator on financial services shall be exercised by the Central Bank within its authorities and the relevant executive authority in the order specified in the legislation.

- 13-4.2. The National operator shall submit prudential reports on financial services to the Central Bank. The format, content and periodicity of reports shall be determined by the Central Bank.
- 13-4.3. In the event violation of prudential norms and requirements is discovered as a result of analysis of reports, the Central Bank may pose the following enforcement measures:
- 13-4.3.1. issue mandatory instructions for the national operator to eliminate revealed violations;
- 13-4.3.2. limit or terminate certain types of activities on financial services;
- 13-4.3.3. elevate prudential norms (requirements);
- 13-4.3.4. limit a portion of or prohibit financial services rendered by certain branches (departments) of the national operator;
- 13-4.3.5. raise an issue to the management of the national operator on dismissal of persons (their deputies) who head financial services and accounting thereof, as well as the manager of internal audit division and/or take administrative reproach measures against the persons in question under the legislation.
- 13-4.4. The Central Bank shall revoke the license it issued for the national operator in the following cases:
- 13-4.4.1. on the basis of the application of the national operator;
- 13-4.4.2. the information submitted when applying to receive a license is discovered to be erroneous;
- 13-4.4.3. the national operator shall not start functioning within 12 months after the license takes effect;
- 13-4.4.4. the national operator is announced bankrupt or liquidated;
- 13-4.4.5. the amount of the chartered or total capital of the national operator falls below the minimum amount of the chartered or total capital established by the Central Bank for the national operator or the capital adequacy ratio 25 percent falls below the norm established by the Central Bank for the national operator;
- 13-4.4.6. the national operator shall fail to reliably and prudentially ensure management and current activity;
- 13-4.4.7. the national operator fails to follow the requirements of the Central Bank with respect to elimination of grave violations on financial services;
- 13-4.4.8. no prudential reports are submitted to the Central Bank as of three reporting periods or the facts of delivery of intentional erroneous reports or information are discovered;
- 13-4.4.9. *the national operator regularly violates the requirements specified in the Law of the Republic of Azerbaijan on Prevention of Legalization of Criminally Obtained*

Funds or Other Property;

- 13-4.5. The Central Bank may revoke the permit issued for a branch or department of the national operator in the following cases:
- 13-4.5.1. if it is discovered that erroneous information was delivered when applying for permit;
- 13-4.5.2. if a permitted branch or department fails to reliably and prudentially ensure management or current activity;
- 13-4.5.3. if the types of activities not specified in the permit on financial services are provided;
- 13-4.5.4. if a decision is taken on closure of the branch or the department.
- 13-4.5.1 if permitted branch or department regularly violates the requirements specified in the Law of the Republic of Azerbaijan on Prevention of Legalization of Criminally Obtained Funds or Other Property;*
- 13-4.6. The Central Bank shall immediately inform the national operator on enforcement measures and sanctions it has posed in writing.
- 13-4.7. In order to verify compliance of the financial service operations the Central Bank may request documents, including operational documents, accounting books from the national operator, as well as its branches and departments with respect to its management and current activity, as well as request explanation thereof and provide on-site examinations.
- 13-5. *Prevention of legalization of criminally obtained funds or other property and the financing of terrorism*
- 13-5.1. *The National operator shall submit the information regarding funds and other operations to be monitored with respect to legalization of criminally obtained funds or other property and the financing of terrorism to the financial monitoring service, develop and apply its internal control system, ensure other measures determined by the laws of the Republic of Azerbaijan and the international pacts seconded by the Republic of Azerbaijan. The National operator should take measures on identification of a customer, a beneficiary and an authorized representative, as well as verification of the identification data, follow data documentation and storage requirements in cases and under the order specified in the legislation.*
- 13-5.2. *Other requirements, except for those indicated in Article 13-5.1. of the present Law, shall be determined by the Law of the Republic of Azerbaijan on Prevention of Legalization of Criminally Obtained Funds or Other Property and the Financing of Terrorism and other normative acts of legal nature.*

IV Chapter
Relations of postal operators with state and
local self-government institutions,

other entities

Article 14. Location of postal service objects

- 14.1. The state and municipal authorities should provide construction of buildings, allocation of spaces or land areas for location of postal objects of the National operator during projection, construction and re-establishment of residential points, as well as residential buildings.
- 14.2. Land areas to locate object of the National operator are allocated in accordance with the land legislation of the Republic of Azerbaijan. Land areas for construction of postal offices of exchange and systems at the automobile and railway stations, air and sea ports should be directly allocated near the stations and ports, but the land areas for construction of other postal objects should be allocated in the central part of residential points.
- 14.3. Mail boxes are installed on the first floors of multi-storey buildings by the construction entities. Purchase and installation charges for mail boxes are included into the construction charges of these buildings.
- 14.4. Customers install mail boxes at their own expenses in private buildings in order to receive postal packages.
- 14.5. Legal persons in multi-storey buildings install mail boxes on the first store of these buildings and keep them in a good state.
- 14.6. Irrespective of the forms of property, postal service operators working in the territory of the Republic of Azerbaijan should provide opportunities to workers of security services in order to take necessary actions as per the legislation, solve organizational and technical issues and keep the methods used confidential.

Article 15. Security, customs and quarantine issues for postal dispatches

- 15.1. Customs control over the goods exported from and imported to the territory of the Republic of Azerbaijan via postal dispatches is carried out in accordance with the present Law and other legislation acts.
- 15.2. The security control over the goods entered and sent to the territory of the Republic of Azerbaijan is carried out under the legislation.
- 15.3. Sending of goods with the customs dues in the ordinary and registered letters from the territory of the Republic of Azerbaijan is prohibited.
- 15.4. Security and customs control over international postal dispatches exported and imported by postal service operators is carried out by relevant executive authorities in the corresponding places.
- 15.5. The customs dues applied to the goods sent via international postal dispatches are received by a postal service operator and transferred to the

account of customs authorities of the Republic of Azerbaijan in accordance with the legislation.

- 15.6. Postal service operator shall not be kept responsible for the goods sent in international postal dispatches by the customs authorities. Postal service operator should in advance inform customers on the goods and items in postal dispatches which are prohibited to be taken through the border.
- 15.7. Quarantine control over the goods sent in international postal dispatches and being in quarantine is carried out by relevant executive authorities.

Article 16. Use of the transportation facilities in postal service

- 16.1. The emblem of the national operator is scraped on transportation facilities belonging to the national operator and used in mail delivery and these transportation facilities are considered to be the operative transportation facilities specified in the legislation of the Republic of Azerbaijan.
- 16.2. Postal service operators organize mail delivery through automobile, railway, air, sea transport accompanied by its employees or making transportation entities responsible for that.

V Chapter

Responsibilities of postal service operators, customers and mediators

Article 17. Responsibility of a postal service operator

- 17.1. Postal service operators take the following financial responsibilities vis-à-vis customers:
 - 17.1.1. In the amount of the quoted price of a postal dispatch due to loss, steal of and damage to the postal dispatch the price of which is quoted;
 - 17.1.2. if a part of the things inside the postal dispatch, the price of which is quoted, is lost, stolen and damaged, in the amount of the damage made to these things not exceeding the cost shown by the sender in the list in case;
 - 17.1.3. In tenfold amount of the price paid due to the loss, theft of and damage to postal dispatches of internal order or an ordinary dispatch;
 - 17.1.4. In the amount of real value of the lost, stolen, damaged things not exceeding the amount specified in Article 17.1.3 in case if a part of postal dispatches of internal order or an ordinary dispatch is lost, stolen or damaged;
 - 17.1.5. In the amount of other payment charges, excluding the payment charges for the quoted price in addition to the compensations specified in the Articles 17.1.1 and 17.1.3. of the present Law due to the lost, stolen and damaged postal dispatch;

- 17.1.6. In the amount not less than the amount specified in the Acts, Regulations and Recommendations of the Universal Post Union due to the loss, steal of and damage to postal dispatches of international order, an ordinary dispatch or the items therein;
- 17.1.7. In tenfold amount of the payment charge due to distortion of information which affects the meaning of a telegram text;
- 17.1.8. In the amount of non-paid charge due to non-payment or partial payment of money orders;
- 17.1.9. In tenfold amount of the payment charge per each delayed time unit not exceeding the amount of payment charge in case if the rules for the monitoring-transition periods of postal dispatches are not observed;
- 17.1.10. In the amount of real damage value, in case if the normative on the monitoring-transition periods of the internal price letter which consists of the medical certificate, air, railway and other tickets is not observed, because of which their period of use is expired;
- 17.2. Reimbursement and payment charges indicated in Article 17.1 of the present Law are paid to the sender or the addressee upon his/her written request.
- 17.3. In case if the lost or stolen dispatch is found after reimbursement and payment charges, this dispatch will be sent to the sender or addressee within 5 (five) business days after the reimbursement and payment charges are taken back.
- 17.4. Postal service operators shall not be kept responsible before customers in the following cases:
 - 17.4.1. If loss, spoil of, damage to, or missing of the dispatch or things inside the package is occurred as a result of a Force-Major case;
 - 17.4.2. If missing of, damage to or spoil of the dispatch or the things inside the dispatch is occurred depending on the characteristics of the things sent;
 - 17.4.3. If loss, steal of, damage to, spoil of the dispatch or the things inside the dispatch is occurred due to non-earned income, indirect material and moral damage in cases of delay in dispatch;
 - 17.4.4. If the addressee or sender submits a warrant on receipt of the dispatch;
 - 17.4.5. Due to a decision taken by customs authorities;
 - 17.4.6. In case if the dispatch is taken back, seized and confiscated.

Article 18. Responsibilities of customers

Customers are responsible for the following cases in the same amount that the mail service operators are kept responsible before customers: in case of damage to or spoil of other dispatches as a result of putting the things prohibited by the law into dispatches or non-correct package of the things sent.

Article 19. Responsibilities of postal service mediators

If dispatches are lost, stolen or damaged because of the legal or natural persons mediating in delivery of dispatches, they take the same responsibility before the postal service operators as the responsibility of the postal service operators before the customers.

Article 20. Confidentiality of correspondence in dispatches and information on dispatches

- 20.1. Confidentiality of the correspondence in dispatches and information on the dispatches are protected by the present Law and other legislation acts of the Republic of Azerbaijan.
- 20.2. The persons working in the postal service should protect confidentiality of the correspondence in dispatches and information on dispatches.
- 20.3. Seizure and confiscation of the dispatch is regulated in accordance with the relevant legislation.

Article 21. Rights of customers

- 21.1. Customers have the right to express their disagreement if the responsibilities to render the postal service are not taken or partially taken.
- 21.2. Disagreement of the customer because of non-delivery, delay, steal of and damage to the dispatch may be submitted to any post office of the corresponding postal service operator within 6 (six) months after the day of receiving the dispatch.
- 21.3. Customer's disagreement due to internal dispatches should be clarified within 15 (fifteen) working days and international dispatches within 3 (three) months, and the customer should be immediately informed on the decision taken.
- 21.4. If disagreement of the customer is not provided by the postal service operator or is partially provided or no reply is received about the result of reviewing this issue, the customer has the right to appeal to the Court.

Article 22. Provision of security in the postal service

- 22.1. Postal service operator carries out corresponding actions in accordance with the legislation in order to provide security of dispatches, postal objects, employees and customers.
- 22.2. All the entities (air port, railway transport, sea port, automobile transport) that have contacts with postal entities should provide the persons who are

engaged in clarification of the cases of violation of the legislation with all necessary conditions.

VI Chapter

Specifics of rendering postal services

Article 23. The language used in postal communication

- 23.1. Clerical work is done by postal service operators in the territory of the Republic of Azerbaijan in the Azerbaijani language under the legislation.
- 23.2. Addresses and notes in internal dispatches should be written in the Azerbaijani language.
- 23.3. International dispatches are made and used in accordance with the requirements of the international agreements of the Republic of Azerbaijan.
- 23.4. The name of the country, to which the dispatch is addressed, may be written in one of the international languages adopted by the Universal Post Union in order to avoid some difficulties in transit countries.

Article 24. Registration – accounting time

Baku time is applied as common registration – accounting time for postal services in the territory of the Republic of Azerbaijan. Common registration – accounting time in the international mail service is defined in accordance with the international agreements of the Republic of Azerbaijan.

VIII Chapter

Final provisions

Article 25. International cooperation on postal service

- 25.1. International cooperation on postal service is carried out in accordance with the legislation and international agreements of the Republic of Azerbaijan, international agreements concluded between postal service operators and international postal service operators.
- 25.2. Legal and natural persons of the Republic of Azerbaijan participating in implementation of international projects on the postal service may conclude agreements with foreign legal and natural persons in accordance with the legislation of the Republic of Azerbaijan.
- 25.3. The relevant executive authority carries out international operation on universal postal services, establishes mutual relations with the postal authorities of other countries within the framework of its powers, represents the Republic of Azerbaijan in the international organizations and defends its rights.

25.4. Membership charges in connection with the participation of the Republic of Azerbaijan in international organizations on postal service are paid by the relevant executive authority.

Article 26. Liability for breach of the present Law

Legal and natural persons shall be kept responsible for breach of the requirements of the present Law in accordance with the legislation of the Republic of Azerbaijan.

Article 27. Dispute settlement

27.1. Disputes regarding the postal service are solved in accordance with the legislation of the Republic of Azerbaijan through Court.

27.2. Disputes between the postal entities located in the territory of the Republic of Azerbaijan and foreign countries are solved in accordance with the corresponding legislation and international agreements of the Republic of Azerbaijan.

**Ilham Aliyev,
President of the Republic of Azerbaijan
Baku city, 29 June 2004
№714 - IIQ**

